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**July 2025 - Surgery Newsletter**

**HEALTH AND WELLBEING EVENT**

The Health and Wellbeing Fair organised by our Primary Care Network was held on Tuesday, 10 June 2025 at the Methodist Church Hall in Great Bentley. We just wanted to thank everyone who took part and supported this event. We hope that all those who attended found it to be helpful and informative. Judy our PPG Chair also managed to raise over £200 for the Clacton Food Bank with her amazing cake stall.

**ASKMYGP APPOINTMENT REQUESTS**

Requests for an appointment with a Doctor or Nurse Practitioner for minor illness have to be made via our digital platform, AskmyGP. The platform is open for appointment requests between 7.30 am and 4.00 pm Monday to Friday (excluding Bank Holidays) and patients need to complete either an Urgent Request Form or a Routine Request Form, depending on the urgency of their request.

We are unfortunately getting appointment requests on the Prescription Request and Administrative Query forms. As the Urgent and Routine Request Forms are triaged by a clinician, it is very important that patients use the correct form to request an appointment. By sending a request in on the wrong form there will be a delay with dealing with the request. Please help us by using the correct forms so that we can ensure your request is dealt with in a timely manner.

**PRESCRIPTION REQUESTS**

Please remember that we do not take prescription requests over the telephone. All requests need to be made in writing either by the NHS App, on a Medication Request Form on AskmyGP, or by bringing a request into the Surgery. Please also remember to order your medication in good time. If you order it at least a week before you need it, then it will ensure it will be ready for you when you need it.

**SURGERY TRAINING AFTERNOON**

Along with all other surgeries in the area we will be shut from 12 noon on Tuesday,

29 July 2025 for staff training. If you require urgent care on this afternoon, then please contact 111 for assistance.

**PATIENT PARTICIPATION GROUP MEETING**

The next PPG Meeting will be held on Thursday, 24 July 2025 at 6.30 pm in the Mitchell Room at Great Bentley Village Hall.

***Sue Mitson – Operations Manager***